



भारत सरकार
Government of India

वित्त मंत्रालय, राजस्व विभाग
Ministry of Finance, Department of Revenue

कार्यालय आयुक्त सीमा शुल्क (निवारक), उत्तर प्रदेश एवं उत्तराखण्ड
Office of the Commissioner, Customs (Prev) Uttar Pradesh & Uttarakhand

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May it be known to all the officers and staff of Customs (P) Commissionerate Lucknow that the undersigned have come across certain complaints from traders/ Importers/ Exporters. These complaints pertain to the delay in granting certificate/ licenses request pending for over one and a half month. Such requests of the trade are lying unattended at the unit heads level. They are leading their teams but do not keep a track of such request letter at their end. This act is lethargic on their part. Such delay at their end unnecessarily invites complaints and a black blot on the department.

Henceforth, be informed that no trade request letters, Certificates, Licenses or any such documents as and when required to be given by Customs formations under the Act & Rules specified therein, shall be kept pending/ unattended beyond two working days from the date of it's receipt in their office, failing which disciplinary proceedings shall be initiated against the erring officers held responsible for such delay.

(VED PRAKASH SHUKLA)

(वेद प्रकाश शुक्ला)

COMMISSIONER/ आयुक्त
CUSTOMS (PREV.), LUCKNOW
सीमा शुल्क लखनऊ

Copy to:-

1. P.A to the Chief Commissioner of Customs (P) Patna Zone, Patna.
2. The Deputy Commissioner/Assistant Commissioner, Customs (P) Division/ EP Circle - Lucknow/Bareilly/Gorkahpur/Nautanwa/Varanasi, CCSI Airport, ICD- Chakeri/ Panki/ JRY/ Agra.
3. The Superintendent (Systems), Customs (P) Hdqrs., Lucknow for uploading the same in the Website of the Commissionerate.