



**OFFICE OF THE COMMISSIONER CUSTOMS (PREVENTIVE) COMMISSIONERATE**  
**Hall No. 3, Floor 5 & 11, Kendriya Bhawan, Sector-H, Aliganj, Lucknow-226024.**

**PUBLIC NOTICE**

It has been brought to the notice of Customs (Prev.) Department, Lucknow that some fraudulent persons/ active gang are misleading public by phone calls claiming that they are calling on behalf of Customs (Prev.) Department Lucknow, and they are saying that Customs (Prev.) Department Lucknow has confiscated/received a parcel which has been booked for some other country using ID of the person and they provide some details about the parcel.

The General public is hereby informed that the procedures for dealing with postal articles imported from abroad are detailed in Section 24 of the Indian Post Office Act, 1898. In respect to above no communication by the Department is made through Phone Calls/ SMS Messages, rather any verified document/ information issued by this department has its own unique DIN number authorized by the govt officials which can be verified by the link provided below:-

<https://esanchar.cbic.gov.in/DIN/DINSearch>

Any calls/e-mails/letters through any other platform/portal other than the websites link provided above should not be considered authentic.

**-Ordered by-**  
**Customs (Pre.)**  
**Commissionerate Lucknow**