



GOVERNMENT OF INDIA  
OFFICE OF THE COMMISSIONER,  
CUSTOMS (PREV) UTTAR PRADEH & UTTARAKHAND, HALL NO.3,  
5<sup>TH</sup> FLOOR, KENDRIYA BHAWAN, SECTOR-H, ALIGANJ, LUCKNOW  
C.No:- Taxpayer/Misc/LKO/2015/ 632 CS15 Date: 08-02-2016  
**TRADE NOTICE NO.01/2016**  
DATED: 08-02-2016

Sub: Initiatives towards good governance-Regarding.

The Central Government has placed great emphasis on reform oriented non-adversarial tax administration. The Central Board of Excise and Customs has taken several initiatives over the years to facilitate trade and simplify procedures to reduce interface between the tax officials and the tax payers. It is our mission to achieve excellence in the formulation and implementation of Customs, Central Excise and Service Tax policies and enforcement of cross border controls for the benefit of trade, industry and other stakeholders.

2. It is reiterated that the indirect tax administration considers all taxpayers as the cornerstone of our economic independence and prosperity. Therefore, it is important to further simplify and modernize the tax system, expand the tax base and improve compliance. This is in tandem with the Central Government's objective to ensure good governance. To this end, it has been decided that one day of the week, viz, Wednesday may be designated as Taxpayer's day wherein Heads of all offices in the field will meet the taxpayers without any prior appointment in order to address their grievances expeditiously.

3. The Trade may therefore, meet any of the senior officers of this Commissionerate without any appointment on every Wednesday for expeditious resolution of any issues, grievances etc.

*sw*  
8.2.2016  
(S.K. SHARMA)  
COMMISSIONER

*g/c*  
CUSTOMS(PREV) COMMISSIONERATE  
LUCKNOW.

Copy forwarded for information to:

1. The Director General of Taxpayer Services, C.R. Building, I.P.Estate, New Delhi.
2. The Chief Commissioner of Customs (Prev.) Patna Zone, Patna.
3. The Additional /Deputy/Assistant Commissioner Customs (Prev.) Customs Commissionerate, Lucknow for compliance.
4. The Deputy/Assistant Commissioner, Lucknow, Varanasi, Nautanwa, Bareilly, Gorakhpur, CCSI Airport Amausi Lucknow for compliance. A report may also be submitted in the month end positively.
5. Notice Board/ Lucknow Customs website.

*sw*  
8.2.2016  
ADDITIONAL COMMISSIONER  
CUSTOMS(PREV) COMMISSIONERATE  
LUCKNOW